



veeva Network

Veeva Network 25R1.1 Early Release Notes

May 2025



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About these Release Notes

These Release Notes describe all features that will be included in Veeva Network 25R1.1.

RELEASE DATES

- **Sandbox release** (version 25R1.1) - Friday, May 23
- **Production release** (version 25R1.1.1) - Friday, June 6

SUBSCRIBE TO RELEASE NOTIFICATIONS

You can receive email notifications about upcoming software releases and the supporting documentation.

Software releases and maintenance

- [Veeva Trust Site](#)

At the top of the page, click **Subscribe to Veeva Trust Site** and subscribe to the Veeva Network component.

Release Notes and Data Governance documents

The documents are posted in the following locations:

- Veeva Connect - Join the [Network Community](#).

To be notified as soon as the Release Notes are posted, go to your Veeva Connect profile and click **Settings**. On the Email Frequency page, expand the list and choose **Immediate**. Other notification options are **Daily** and **Weekly**.

- [Veeva Network Online Help](#)

For more release information, see [About Network Releases](#) in the *Veeva Network Online Help*.

Browser requirements

Veeva Network is supported on the latest version of these browsers, as of their most stable version at the time of release:

- Google Chrome™
- Apple® Safari®
- Microsoft® Edge

Veeva Network is not supported on mobile devices.



What's new

The following key enhancements comprise the Veeva Network 25R1.1 minor release.

		ST	DS	DM	AD
Data Change Requests					
DCR Approval Rules	Define rules to ensure that specific changes are approved only by experienced Data Stewards.		●	●	●
Profiles					
Affiliation summary cards	The Hierarchy Type is removed from Parent and Child Affiliation summary cards.	●	●	●	●
Network Explorer					
Filters	Filter groups support one type of operator only (AND or OR).	●	●	●	●
Reporting					
DCR History	Advanced reporting users can run reports on the history of changes for DCRs.		●	●	●
Data Model					
4-byte characters	4-byte characters are supported for data loading, data change requests, and Network search.	●	●	●	●
Match					
Add Request Match Configuration	The default match rules are updated to reduce the potential for over matching for HCPs.			●	●
Vault CRM integration					
Data Launch Accelerator	A new wizard that helps you to deploy the initial Network Bridge setup so you can quickly begin using OpenData in your Vault CRM org.				●
Vault CRM Bridge Record Limit	The number of account records that can be upserted in each job has been increased.			●	●
Security					
IP Access Control	For added security, Administrators can define the allowed IP range for access to Network.				●

Note: The System and Data Admin user has all the capabilities of the System Administrator and Data Steward users. Features and enhancements that apply to those users also apply to the System and Data Admin user.

Data Governance - Specific updates for fields and reference data are provided in the *Veeva Network Data Governance* release notes for every minor and major Network release.



Data change requests

DCR APPROVAL RULES

Administrators can define rules to ensure that specific changes require further review by experienced Data Stewards. For example, you can create a rule that only supervisors can approve changes on hospital or administrative HCO profiles because these changes can impact large HCO hierarchies.

Data Stewards can validate the information and accept or reject the changes, but the DCR is automatically assigned to more experienced users for further approval.

APPROVAL RULE	DESCRIPTION	TRIGGERED BY	DATE TRIGGERED	APPROVER	STATUS	DATE APPROVED
HCPNameChange	This DCR will be routed to Supervisors	asha.singh@verteo.veevanetwork.com	2025-05-06 22:30:20 IST	Supervisor	Pending Approval	

This feature is available by default. Administrators must define the approval rules.

Supported tasks

- Add requests
- Change requests (inbox tasks and Profile page updates)

Tasks not supported

- Suspect match tasks

Supported objects

All Veeva standard objects and custom objects that are enabled in your Network instance.



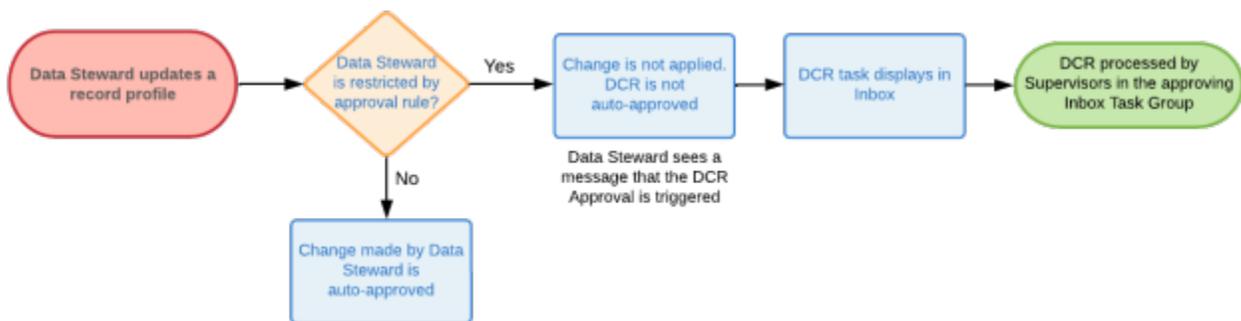
Approval process for data stewardship

The approval rules can be triggered when Data Stewards are processing changes on the profile page and in the inbox.

Approval process for changes made on a Profile page

When Data Stewards update a field on the Profile page and apply the change, the DCR approval rules are evaluated to see if the changes can be applied.

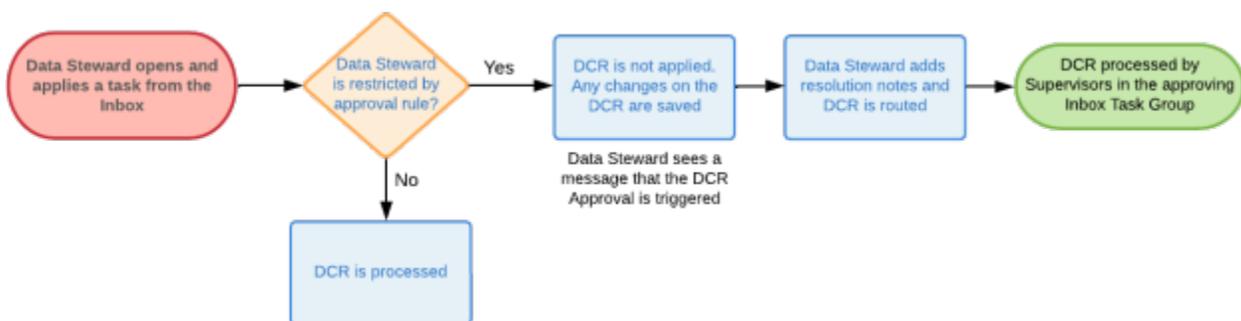
If the Data Steward is not restricted from making the update, the change is automatically approved.



If the change triggers the DCR approval process, the updates are not applied and the DCR is routed for further approval.

Approval process for changes when processing inbox tasks

Data Stewards can validate the information and accept or reject changes on add and change requests. If the change triggers a DCR approval rule, the task will be routed to supervisors to process.



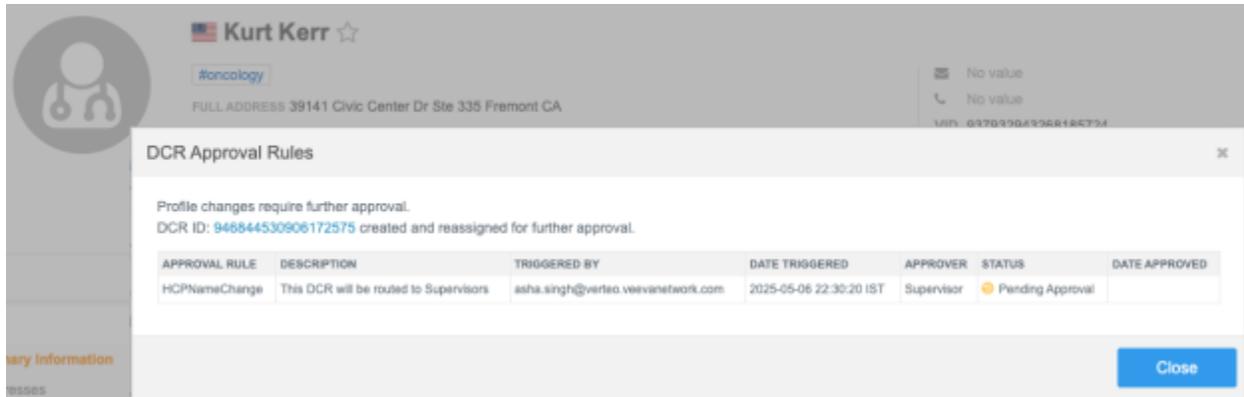
When they click **Apply**, they can add a resolution note, as usual.

Tip: Create a DCR Note to add resolution notes there as well. For example, add the phone number or website used to confirm the DCR so supervisors can view the validation information if the task requires additional approval.



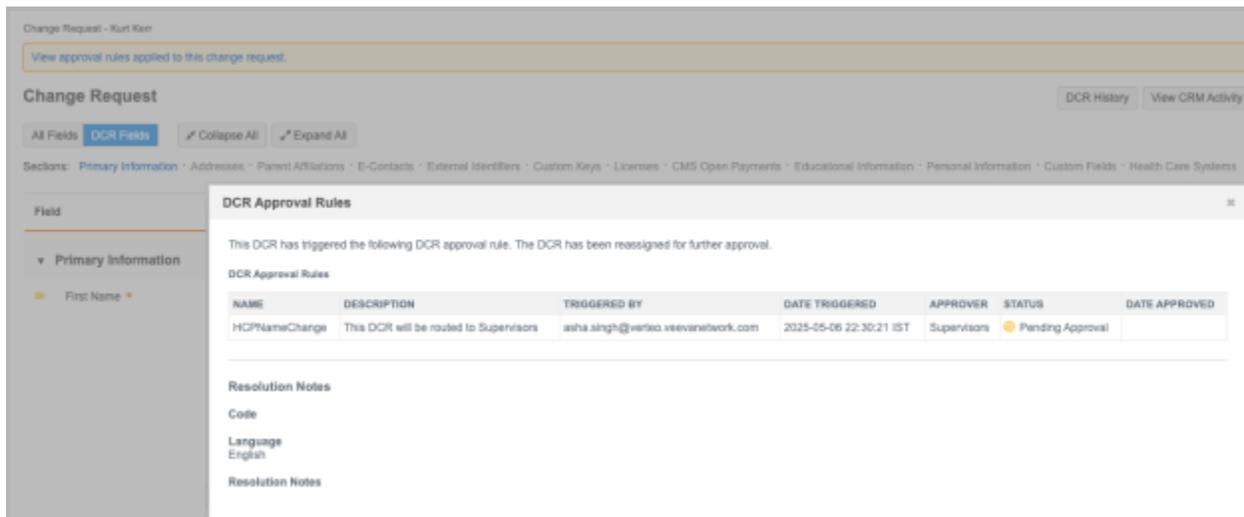
Approving DCRs

When changes trigger a DCR approval rule, Data Stewards will see the **DCR Approval Rules** dialog. It displays details about the rule and the approver.



- Click the **DCR ID** link to open the task.

There are no action buttons on the task because it cannot be accepted or rejected by the Data Steward who submitted the change.



When Supervisors open the task from their inbox, they can do the following:

- Identify the fields that require approval because they are highlighted.
- Assign the task to themselves or to another user in the same inbox task group.
- Use the **DCR History** to view all changes that have been made for the task through the approval process.
- View the last updated resolution notes that have been applied by other users to help verify the DCR.
- Accept, reject, or edit the DCR and apply the changes.



Inbox > Change Request - Kurt Kerr

View approval rules applied to this change request.

Change Request

DCR History View CRM Activity Re-assign Reject Save Apply

All Fields DCR Fields Collapse All Expand All

Sections: Primary Information · Addresses · Parent Affiliations · E-Contacts · External Identifiers · Custom Keys · Licenses · CMS Open Payments · Educational Information · Personal Information · Custom Fields · Health Care Systems

Field	Current Value	Change Request	Approved?
▼ Primary Information			
First Name *	Kurt	Konrad	✓ ✕ ✎

This field requires your approval

Multiple levels of approval

Rules are defined for objects by country. An object can have multiple rules for a country. When there is more than one rule enabled for the object, all rules will run to validate.

Example scenario

The following DCR approval rules are defined for HCPs for the United States.

- hcp_status__v - Changes must be approved by experienced Data Stewards.
- primary_address__c - Changes must be approved by Supervisors.

If a DCR was submitted with changes to these fields, and it is assigned to a newer Data Steward, it will require multiple levels of approval before the DCR is fully processed.

Rule	Field Approval	Initiator	Assigned to Approver
1	hcp_status_v	Junior Data Steward	Data Stewards
	primary_address__c		
2	primary_address__c	Data Stewards	Supervisors
3	primary_address__c	Supervisors	(end)

After the Junior Data Steward verifies the updates, the DCR approval rules are triggered.

- **HCP Status** - The DCR is assigned to Data Stewards to approve the hcp_status__v change.
- **Primary Address** - Then, it is assigned to Supervisors to approve the primary_address__c change.



DCR Approval Rules

This DCR has triggered the following DCR approval rule. The DCR has been reassigned for further approval.

DCR Approval Rules

NAME	DESCRIPTION	TRIGGERED BY	DATE TRIGGERED	APPROVER GROUP	STATUS	DATE APPROVED
HCPNameChange	This DCR will be routed to data.steward@veeeteo.veevanetwork.com	junior.steward@veeeteo.veevanetwork.com	2025-05-09 16:08:10 IST	Data Stewards	Processed	2025-05-09 16:14:17 IST
IsPrimaryChage	This DCR will be routed to Supervisors	data.steward@veeeteo.veevanetwork.com	2025-05-09 16:14:17 IST	Supervisors	Pending Approval	

Resolution Notes

Code

Language
English

Resolution Notes
Verified the name change of the HCP by calling the number provided by junior.steward in initial verification.

Process for defining approval rules

The process uses inbox task groups, user groups, and DCR Approval Rules.

1. **Inbox task group** - Create inbox task groups for experienced Data Stewards or supervisors. These are users that can approve the tasks that triggered the DCR approval rules.
2. **User group** - Create a user group for Data Stewards users that will be restricted from approving or rejecting changes on specific records.
3. **DCR approval rule** - Define the conditions (object, country, fields) that will trigger additional approval.

Create an inbox task group

Administrators can create a group for Supervisors or experienced Data Steward users that can approve all DCR changes.

To create a group:

1. In the Admin console, click **Users & Permissions > Inbox Task Groups**.
2. Click **Add New Group**.
3. Add a meaningful **Name** and **Description**.



Inbox Task Groups » Supervisor

Supervisors

Cancel
Save

▼ Details

Name

Code ?

Description

Default (When Creating New User) True False

Default routing group True False

Inbox Export True False

▼ Routing of Add/Change Requests

Country

HCP Routing All Add/Change Requests for HCPs from selected country will be routed to this group.
By [adding a filter](#) you can specify which Add/Change Requests will be sent to this group.

HCO Routing All Add/Change Requests for HCOs from selected country will be routed to this group.
By [adding a filter](#) you can specify which Add/Change Requests will be sent to this group.

Payer Routing

Plan Routing

4. Choose the following setting values:
 - **Default (When Creating New User)** - Choose **False**.
 - **Default routing group** - Choose **False**.
 - **Inbox Export** - Choose **False**. (For the Supervisor group, you might choose **True**.)
5. In the **Routing of Add/Change Requests** section, select the country that the group applies to. Add **HCP Routing** and **HCO Routing** filters if required.
6. **Save** your changes.



Assign inbox task groups to users

Administrators can add the inbox task group to experienced Data Stewards or supervisors.

1. In the Admin console, click **Users & Permissions > Users**.
2. Open a user profile.
3. In the **Inbox Task Groups** field, add the new group.

The screenshot shows the 'Primary Information' section of a user profile. It includes the following fields:

- Status:** Active
- Username:** bob.smith @verteo.veevanetwork.com
- Email:** bob.smith@veeva.com
- User type:** Data Manager
- Inbox Task Groups:** Data Stewards, Supervisors (highlighted with a red box)
- Last Login:** 2024-01-17 10:20:48 IST

4. **Save** your changes.

Create a user group

Administrators can create a user group to contain the Data Steward users that will be restricted from approving or rejecting specific changes on records.

1. In the Admin console, click **Users & Permissions > User Groups**.
2. Click **New User Group**.
3. Type a relevant **Name** and **Description**.
4. In the **Users** section, click **Add Users** and select the Data Stewards that should not have access to process specific changes on records.
5. **Save** your changes.



New User Group Cancel Save

Details

Name:

Description:

Type: Custom Group

Status: Active Inactive

Users

Search selected users ...

Remove Users Add Users

<input type="checkbox"/>	NAME	USERNAME	USER TYPE	STATUS	SECURITY POLICY	PROFILE	INBOX TASK GROUPS
<input type="checkbox"/>	Chan, Hilary	hilary.chan@verteo.veevanetwork.com	Data Steward	Active	Classic	US Data	Data Stewards
<input type="checkbox"/>	Haines, Jessie	jessie.haines@verteo.veevanetwork.com	Data Steward	Active	Classic	US Data	Data Stewards
<input type="checkbox"/>	Lalog, Ioni	ioni.lalog@verteo.veevanetwork.com	Data Steward	Active	Classic	US Data	Data Stewards
<input type="checkbox"/>	Perez, Daniel	daniel.perez@verteo.veevanetwork.com	Data Steward	Active	Classic	US Data	Data Stewards
<input type="checkbox"/>	Reilly, Ted	ted.reilly@verteo.veevanetwork.com	Data Manager	Active	Classic	US Data	Data Loading Jobs, Data Stewards

Displaying 1 to 5 of 5 Show 25 1 of 1

Create a rule

The DCR approval rule contains the fields and values that determine the records and changes that require approval from more experienced Data Stewards.

1. In the Admin console, click **Users & Permissions > DCR Approval Rules**.
2. In the object row, click **Add Rule**.
3. On the new rule page, define the following details:
 - **Rule Name** and **Description** - Type a meaningful name and description.
 - **Entity** - Specify the data model object for this rule.
HCPs, HCOs, and custom main objects are supported.
 - **Countries** - List the countries affected by this rule.
 - **Status** - By default, the rule is not enabled.

Example

Create a rule that prevents junior Data Stewards from approving changes to HCO names because these changes can impact HCO hierarchies.



The screenshot shows the 'New Rule' configuration page in the Veeva Network application. The page has a sidebar on the left with navigation options: Users, User Groups, Data Visibility Profile, Dynamic Access Control, Field Restrictions, Permission Sets, Inbox Task Groups, and DCR Approval Rules. The main content area is titled 'New Rule' and includes a 'Details' section with the following fields:

- Rule Name ***: HCONameChange
- Description ***: Rules for HCO Name Change
- Entity ***: HCO
- Country ***: United States
- Status**: DISABLED

Buttons for 'Delete', 'Cancel', and 'Save' are located in the top right corner of the form.

4. **DCR Approval Rules** - Define the conditions that will trigger the approval rule.
- **Conditions** - Expand the **Fields** list and select the fields. Choose **All Fields**, or individual fields.
Click **Add Field** to select multiple fields.
Any changes to these fields will trigger the rule.
 - **Filters (optional)** - Define filters to narrow the conditions that will trigger the approval rule.
 - **Field** - Choose the field.
All fields for the main object and related sub-objects display in the list.
 - **Condition** - Choose the appropriate condition.
 - **Value** - Select the values.

Note: If no filters are defined, the rule will apply to all records for the object.

Example

Add a condition that changes to the `corporate_name__v` field will trigger the rule on HCO records. Then, apply a record state filter so the rule is triggered only if the change occurs on a *Valid* or *Under Review* record.



▼ DCR Approval Rules

Incoming Add and Change Requests that meet the following criteria processed by the following users/user groups will be re-route for further approval.

CONDITIONS *

Any changes on the following fields

FIELD	
Corporate Name (corporate_name__v) ▼	

[+ Add Field](#)

FILTERS

Define optional filters. If no filters are defined, rule will apply to all records for the object.

Group 1 ✕				
FIELD	CONDITION	VALUE	AND/OR	
Health Care Organization Record State ▼	In ▼	Under Review ✕ Valid ✕	AND	✕

[+ Add Filter](#)

[+ Add Group](#)

5. **Rule Initiators** - Define the users that will trigger the approval process when the defined conditions occur.
 - **Only user groups and users specified below will trigger this rule** - Include the users that will trigger the rule.
 - **All user groups and users except those specified below will trigger this rule** - Exclude the users that will trigger the rule.

For example, you might use this option to ensure that all users except Supervisors are restricted from promoting candidate records.

Add the applicable user groups and users.



RULE INITIATORS *

Select user groups and users which will trigger this approval rule.
Triggering an approval rules means initiating the approval process whenever the conditions defined occur.

Only user groups and users specified below will trigger this rule.
 All user groups and users except those specified below will trigger this rule.

User Groups

Search selected user groups ... Remove User Groups Add User Groups

<input type="checkbox"/>	GROUP NAME	DESCRIPTION	TYPE	ACTIVE USERS	STATUS
<input type="checkbox"/>	New_Data_Stewards	Data Steward group where specific changes require supervisor approval.	Custom Group	5	Active

Displaying 1 to 1 of 1 Show 25 1 of 1

Users

Search selected users ... Remove Users Add Users

<input type="checkbox"/>	NAME	USERNAME	USER TYPE	STATUS	SECURITY POLICY	PROFILE	INBOX TASK GROUPS
<input type="checkbox"/>	Roberts, May	may.roberts@verteo.veevanetwork.com	Data Manager	Active	Classic	US Data	Data Stewards
<input type="checkbox"/>	Smith, Maria	maria.smith@verteo.veevanetwork.com	Data Manager	Active	Classic	US Data	Data Stewards

Displaying 1 to 2 of 2 Show 25 1 of 1

RULE APPROVERS

Define the approvers, who are able to process DCRs where rule applies. Tasks gets reassigned to these users or user groups as defined by the system administrator.

Inbox Task Groups *

- 6. **Rule Approvers** - Add the inbox task group for the users that can approve or reject the DCR. The add or change request will be routed to the inbox task group.

Important: Users designated as both a **Rule Initiator** (with approval restrictions) and a **Rule Approver** will always be able to approve the DCR; the approver permission takes precedence.

For rules applying to multiple countries, the DCR will be routed to the approver's inbox task group that matches the record's country. If no matching approver is found for a specific country the DCR rules will not apply to that record.

- 7. **Save** the rule.
- 8. When you are ready for the DCR approval process to begin, **Enable** the rule.

User page updates

On the User page, the **DCR Approval Rules** section displays the rules that can be triggered by the user as a Rule Initiator.



DCR History

Use the **DCR History** to track the approval process as well as all changes and actions taken on a DCR.

VERSION	TIMESTAMP	ACTION BY	ACTION	REASSIGNMENT
8	2025-05-09 16:29:32 IST	supervisor@verteo.veevanetwork.com	Processed Task	
7	2025-05-09 16:29:30 IST	supervisor@verteo.veevanetwork.com	Submitted to be Processed	
6	2025-05-09 16:19:48 IST	data.steward@verteo.veevanetwork.com	Claimed Task	supervisor@verteo.veevanetwork.com
5	2025-05-09 16:14:17 IST	data.steward@verteo.veevanetwork.com	Reassigned Task - Reassigned based on the approval rule 'IsPrimaryChange'	Supervisors
4	2025-05-09 16:14:17 IST	data.steward@verteo.veevanetwork.com	Submitted to be Processed	
3	2025-05-09 16:12:20 IST	data.steward@verteo.veevanetwork.com	Claimed Task	data.steward@verteo.veevanetwork.com
2	2025-05-09 16:08:10 IST	junior.steward@verteo.veevanetwork.com	Reassigned Task - Reassigned based on the approval rule 'HCPNameChange'	Data Stewards
1	2025-05-09 16:08:10 IST	System	System Auto Approval	
0	2025-05-09 16:08:10 IST	junior.steward@verteo.veevanetwork.com	Created Task	

Field	Previous Value	Requested Value	Saved Value	Field Change Status
Primary Information				
First Name *	Catherine	Kathryn	Kathryn	Accepted
Place of Employment	No Value	Group Practice	Group Practice	Accepted
Addresses				
5942 RACINE ST OAKLAND CA				
Primary Address	No Value	Yes/True	Yes/True	Accepted



Logs

The **Task Audit History** log tracks all actions made by the approval rules.

Task Audit History

Date range: 2025-05-08 To 2025-05-09 [Get History](#) [Reset](#)

Choose time period... ▾

Showing events for 2025-05-08 to 2025-05-09

ID	TASK ID	ACTION DATE	ACTION TYPE	USER NAME	RELATED ITEMS	MESSAGE
12651	946860015065762975	2025-05-09 16:14:17 IST	AssignTask	Supervisor	Assigned to [SupervisorApprover]. Rule name: isPrimaryChage	Assigned to [Supervisors]. Rule n...
12650	946860015065762975	2025-05-09 16:14:17 IST	UserAction	Data Steward	DCR ID: 946860015065762975 Entity ID: 937932943268906603 Job ID: 8794	Set change request result.
12649	946860015065762975	2025-05-09 16:12:20 IST	ClaimTask	Data Steward	DCR ID: 946860015065762975 Entity ID: 937932943268906603 Job ID: 8794	Claimed by data.steward@verteo...
12648	946860015065762975	2025-05-09 16:08:10 IST	ChangeState	System	DCR ID: 946860015065762975 Entity ID: 937932943268906603 Job ID: 8794	Changed task state from NEW to...
12647	946860015065762975	2025-05-09 16:08:10 IST	AssignTask	Junior Steward	DCR ID: 946860015065762975 Entity ID: 937932943268906603 Job ID: 8794	Assigned to [Data Stewards]. Rul...
12646	946860015065762975	2025-05-09 16:08:10 IST	ServiceLog	System	DCR ID: 946860015065762975 Entity ID: 937932943268906603 Job ID: 8794	Auto accepted by Network System.
12645	946860015065762975	2025-05-09 16:08:10 IST	ServiceLog	System	DCR ID: 946860015065762975 Entity ID: 937932943268906603 Job ID: 8794	Set Change Request status to C...
12644	946860015065762975	2025-05-09 16:08:10 IST	CreateTask	Junior Steward	DCR ID: 946860015065762975 Entity ID: 937932943268906603 Job ID: 8794	Created by junior.steward@verteo...



Profiles

To streamline the summary cards, the **Hierarchy Type** is removed from Parent and Child Affiliation cards.

This information remains easily accessible in the expanded details when you click on the summary card.

Kaiser Permanente Northern California Regional Admin ☆

#addiction #crm #donotcontact #hospice #kaiser #nottarget

FULL ADDRESS 1950 Franklin St Oakland CA 94612-5190
Organization, Admin Only, Unspecified specialty
KEY NETWORK 📍 @Kaiser

Profile Details URLExample

▼ Parent HCO Affiliations (1 active)

Kaiser Foundation Health System

1 Kaiser Plz Ste 2600 Oakland CA 94612

HCO TYPE Organization, Health System

HIERARCHY TYPE Operating/Ownership Hierarchy

RELATIONSHIP TYPE Ownership

CLASS OF WORK No Value

VID 928459533646299176

Oncology Primary Hierarchy

Primary

Corporate Name * ⓘ	Hierarchy Type ⓘ
Kaiser Foundation Health System	Operating/Ownership Hierarchy
1 Kaiser Plz Ste 2600 Oakland CA 94612	
Organization, Health System	
Relationship Type ⓘ	Parent Type ⓘ
Ownership	Both

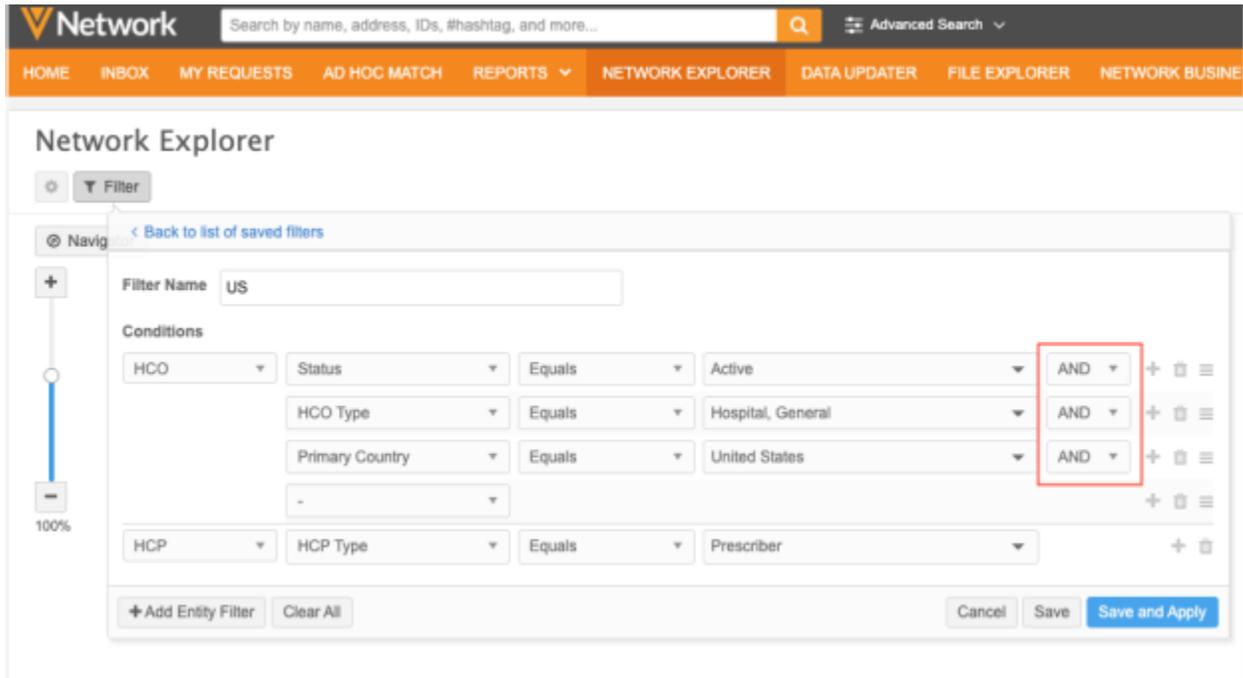
This change is enabled by default in your Network instance. The **Hierarchy Type** is removed for all records regardless of the profile layout that is used.



Network Explorer

CHANGES TO FILTERS

Filters created for Network Explorer now support one type of operator only. Filter groups can use the AND operator or the OR operator. Previously, entity filter groups could use both operators.

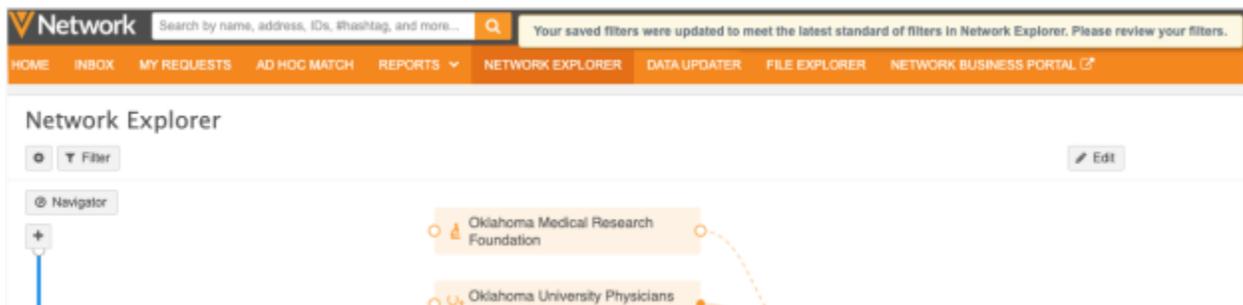


This change is enabled by default in your Network instance.

Existing filters

Saved filters that contain both operators are updated by default to use the first operator in the filter group. For example, if the first operator in the condition uses an AND operator, any OR operators in the group will be changed to AND.

If you have saved filters that contain both operators, a message displays the first time you access Network Explorer to advise you that the filters have been updated. Review the filters and make any required changes.

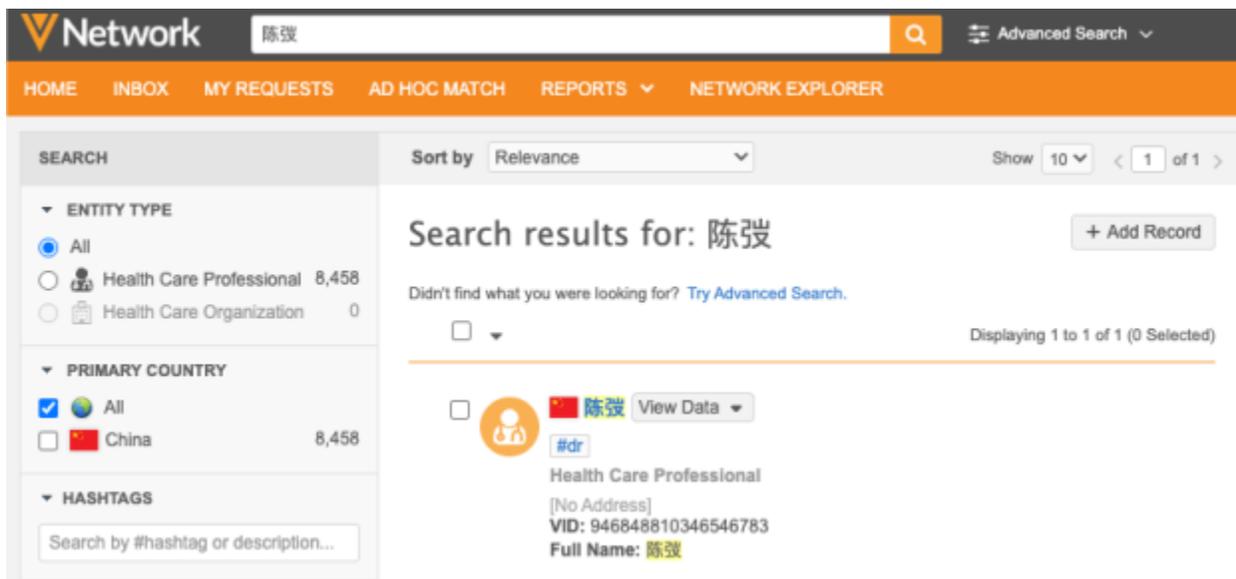




Data model

4-BYTE CHARACTERS

Support is added for 4-byte characters used in Chinese and Japanese languages.



Supported activities

- **Data load** - Loading 4-byte characters into Network through source subscriptions and the Data Updater.
- **DCRs** - Including 4-byte characters on add and change requests.
- **Search** - Using 4-byte characters to search for records.

Enable the feature

This enhancement is not by default in your Network instance. Contact Veeva Support to enable 4-byte character support.



Reporting

DCR HISTORY

Advanced reporting users can now query the details available in the **DCR History** for inbox tasks to report on all changes that occurred on DCRs.

This feature is not enabled by default.

Enable the feature

1. In the **Admin** console, click **Settings > General Settings**.
2. Click **Edit**.
3. Select the **DCR History Reporting** setting.
4. **Save** your changes.

Reports can now be run on the change request revision tables. Regardless of when the feature is enabled, revision data is available starting from December 2024.

Reporting tables

Two new reporting tables are available in the **Revision History** section in the **SQL Query Editor**.

The screenshot shows the SQL Query Editor interface. At the top, there is a search bar labeled "Search tables and fields...". Below the search bar, the "Revision History" section is expanded, showing two tables:

- change_request_field_revision (Change Request Field Revision)**
 - PK > change_request_id (Change Request ID)
 - > field_change_status (Field Change Status)
 - > field_name (Field Name)
 - > object (Object)
 - > revision (Revision)
 - > saved_value (Saved Value)
- change_request_revision (Change Request Revision)**
 - PK > change_request_id (Change Request ID)
 - > action (Action)
 - > action_by (Action By)
 - > modified_time (Update Date)
 - > reason (Reason)
 - > reassigned_to (Reassigned To)
 - > revision (Revision)



Change Request Revision (change_request_revision)

This table contains the following columns:

- Change Request ID - The task ID.
- Revision - The version assigned to each change.
- Action - The updates applied to the task.
- Action By - The user that made the change.
- Reassigned To - The task was assigned to a user.
- Reason - The reason the version changed.
- Modified Time - The time that the change was made.

Example

The screenshot shows a query tool interface. At the top, there are tabs for 'Sample Queries' and 'My Recent Queries'. A 'Query Helper' section includes search for 'Keywords', 'Operators', and 'Format Query'. The main area contains a SQL query:

```

1 SELECT
2 *
3 FROM
4 change_request_revision
    
```

Below the query, a green status bar indicates 'Query Valid'. A checkbox is checked for 'Include only VALID and UNDER_REVIEW records in results.' Below this, a 'Report Results' section shows 179 records. A table displays the following data:

CHANGE_REQUEST_ID	REVISION	ACTION	ACTION_BY	REASSIGNED_TO	REASON	MODIFIED_TIME
946008265996176543	0	CREATE_TASK	46			2024-12-09 23:57:11
946008265996176543	1	MASTER_PROCESSED	1		CHANGE_ACCEPTED	2024-12-09 23:59:44
946008265996176543	2	CHANGE_TYPE	1		PENDING_LOCAL_FIELD	2024-12-10 00:00:09
946008262499779743	0	CREATE_TASK	46			2024-12-10 00:01:22
946008265996176543	3	CLAIM_TASK	47	scott.woods@verteo.veevanetwork.com		2024-12-10 09:38:02
946008265996176543	4	SAVE_TASK	47			2024-12-10 09:38:49
946008265996176543	5	PROCESS_TASK	47			2024-12-10 09:38:58
946008265996176543	6	CLOSE_TASK	47			2024-12-10 09:38:58

Change Request Field Revision (change_request_field_revision)

This table contains all changes that occurred to fields on a task for each revision.

It contains the following columns:

- Change Request ID - The Task ID.
- Revision - The version assigned to each change.
- Object - The data model object.
- Field Name - The field that was changed in that revision.
- Saved Value - The final value that was saved in the revision.
- Field Change Status - The status of the field for the revision.



Example

The screenshot shows the Veeva Query Builder interface. At the top, there are tabs for 'Sample Queries', 'My Recent Queries', and 'Query Helper:'. The 'Query Helper' section includes 'Keywords', 'Operators', and 'Format Query'. The main area displays a SQL query:

```
1 SELECT
2   *
3 FROM
4   change_request_field_revision
```

Below the query, there is a 'Query Valid' status indicator and a checkbox for 'Include only VALID and UNDER_REVIEW records in results.' Below this, there are buttons for 'Download Report', 'Create Custom Table', and 'View Full Screen'. The results section shows 'Report Results (301 records)' and a table with the following data:

CHANGE_REQUEST_ID	REVISION	OBJECT	FIELD_NAME	SAVED_VALUE	FIELD_CHANGE_STATUS
946008265996176543	8	HCP	custom1__c		CHANGE_PENDING
946008265996176543	8	HCP	first_name__v	Jonny	CHANGE_ACCEPTED
946008265996176543	8	HCP	gender__v	M	CHANGE_ACCEPTED
946008265996176543	8	HCP	hcp_status__v	A	CHANGE_ACCEPTED
946008265996176543	8	HCP	kaiser__v	N	CHANGE_ACCEPTED
946008265996176543	8	HCP	last_name__v	Smith	CHANGE_ACCEPTED
946008265996176543	8	HCP	medical_degree_1__v	MD	CHANGE_ACCEPTED

Example query

Use this query to view the time that Veeva OpenData processed DCRs.

```
SELECT
    change_request_id,
    revision,
    modified_time,
    ACTION
FROM
    change_request_revision
WHERE
    ACTION = 'MASTER_PROCESSED'
```



Results

Sample Queries
My Recent Queries
Query Helper:

Format Query

```

1 SELECT
2     change_request_id,
3     revision,
4     modified_time,
5     ACTION
6 FROM
7     change_request_revision
8 WHERE
9     ACTION = 'MASTER_PROCESSED'
                
```

✔ Query Valid
 Include only VALID and UNDER_REVIEW records in results. ⓘ

Report Results (9 records)
Download Report
+ Create Custom Table
View Full Screen

CHANGE_REQUEST_ID	REVISION	MODIFIED_TIME	ACTION
946008253174385823	3	2024-12-10 09:19:17	MASTER_PROCESSED
940971896245849247	0	2025-04-01 23:07:29	MASTER_PROCESSED
946647703325183135	1	2025-04-01 23:14:34	MASTER_PROCESSED
946691358070934687	1	2025-04-09 16:36:22	MASTER_PROCESSED
946008265996176543	1	2024-12-09 23:59:44	MASTER_PROCESSED
946008282499779743	1	2024-12-10 10:02:19	MASTER_PROCESSED
945183853701172383	0	2025-04-01 22:52:15	MASTER_PROCESSED

For more details about the available revision data and actions that you can report on, see the [DCR History](#) topic in the *Veeva Network Online Help*.



Match

ADD REQUEST MATCH RULES

The default match rules used by add requests and change requests are improved to reduce the potential for over matching.

This enhancement is enabled by default in your Network instance.

Countries

Changes will be made to the following countries:

- EMEA region
- United States

View default match rules

All countries supported by Veeva OpenData have default match rules for add and change requests.

To view the match rules:

1. In the Admin console, click **System Interfaces > Add Request Match Configuration**.
2. Choose a country.

Data groups, match rules, and filters display for the country and selected entity.

3. If the **Default** is selected, the entity uses the default match rules. If **Override** is selected, the rules have been customized.



Add Request Match Configuration

Advanced Cancel Save

This page allows you to set your own default rules that can then be used by all Add Requests. All users and systems submitting add requests to this instance use this one subscription and therefore use the same match rules. If custom rules have not been defined for a particular country, Network's default rules are used. The default rules are periodically updated by Network as improvements are introduced.

Country: United Kingdom

Data Groups (8) Match Rules (17) Match Filters (0) Ranked Filter Groups (0)

The Match Rules dictate how matching is performed between selected records and those in the Network instance, within each Data Group. For instructions on setting up Match Rules, please refer to the [online help](#).

Entity: Health Care Professional

If filters are configured on individual match rules or on the "Match Filters" tab:

- Apply match rules whether incoming records have a value in a filtered field or not.
- Apply match rules only if incoming records have a value in a filtered field.

Health Care Professional Feature Sets: Default Override [+ Add Feature Set](#)

NAME	FEATURES	ENABLED
Auto-Merge - ACT		
Suspect Match - ASK		
names are identical and licenses ...	names are identical, licenses match	✓
names are identical with middle i...	names are identical with middle initial, licenses match	✓

Custom match rules

If you have made changes to the default match rules, these updates will not impact your custom rules.



Vault CRM integrations

DATA LAUNCH ACCELERATOR

The Data Launch Accelerator helps you to quickly and easily set up the essential Network configurations for your Network - Vault CRM integration.

The wizard simplifies the initial implementation for new Network customers by creating these standard configurations:

- **OpenData country subscriptions** - Enables and configures the countries that you select.
- **OpenData country groups** - Creates a group for applicable OpenData regions so you can easily manage country schedules.
- **Network Bridges** - Creates the Vault CRM Multi-Country Bridge with a country-specific bridge configuration for the selected OpenData countries.
- **Target subscription** - Creates the subscription used by the Network Bridge.
- **Data Visibility Profiles** - Creates a DVP for each selected country.

After the initial implementation, the wizard can be used to add Bridge configurations for countries or to create the integration to another Vault CRM org.

This feature is enabled by default in your Network instance.

Prerequisites

Before using the Data Launch Accelerator, Administrators should complete the following tasks in your Network instance.

OpenData country subscriptions

- **Active countries** - Confirm that the required countries are listed on the Veeva OpenData Subscriptions page **System Interfaces**.

COUNTRY	SCHEDULE	LAST JOB TIME	LAST JOB STATUS	OPENDATA EXPORTS TO PROCESS	STATUS
Canada	Manual				Disabled
France	Manual				Disabled
Germany	Manual				Disabled

If any required countries display in the **Other Veeva OpenData Country Subscriptions** section, contact Veeva Support.



- **Define records to download** - A working set must be created for each country. This is a .csv file that lists all the VIDs that you want to download when the country subscription runs.

Work with your Veeva Professional Services contact to create the working set.

System

- Create a system for Vault CRM (**System Interfaces > Systems**). The system is used to connect to your Vault CRM org.

Note that the system **Type** must be set to **Veeva Vault**.

Example Vault system

New System Cancel Save

▼ **Details**

Name

Type

Icon

Description

Proprietary Yes No

Restricted data Yes No

Third party master Yes No

Unmerge ability

For details, see [Adding Systems](#) in the *Veeva Network Online Help*.



Credentials

- Create the Vault credentials. (**Settings > External Credentials**).

The credential contains the Vault CRM org and integration user (created in Vault CRM). Note that the system **Type** must be set to **Vault**.

my_vault_crm_credentials

Type Vault

Name my_vault_crm_credentials

Username andrew.scott@verteo.veevavault.com

Password *****

URL https://verteo-veevavault.com

Test Connection

Cancel Save

Run the Data Launch Accelerator

1. In the Admin console, click **System Interfaces > Data Launch Accelerator**.
2. On tab **1 - Select Vault CRM**, define the following settings:
 - **System** - Choose the source system for Vault CRM. This will be used by the target subscription and the Network Bridge.
Systems defined as Veeva Vault systems display in the list.
 - **External Credentials** - Select the credentials for the Vault CRM Integration User that will run the Network Bridge jobs.

The list displays all Vault credentials configured in your Network instance.

System Interfaces > Data Launch Accelerator

Data Launch Accelerator

Cancel Next

1 Select Vault CRM 2 Select Countries 3 Preview Configurations

System *
The system will be used to configure the Network Bridge to your Vault CRM org.
If you have not created any systems for your Vault CRM org, [click here](#)

my_vault_crm Refresh

External Credentials for Vault CRM Integration User *
The external credentials for the Vault CRM Integration User will be used to run the Network Bridge jobs.
If you have not created any credentials for your Vault CRM Integration User, [click here](#)

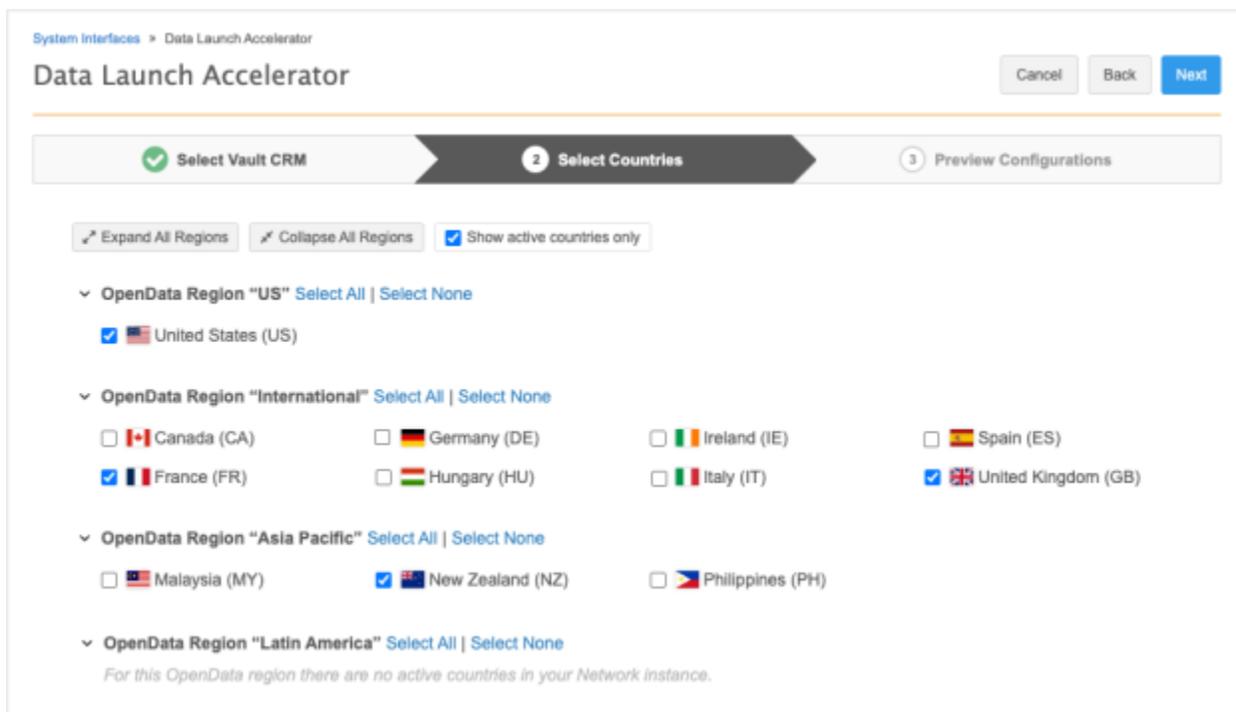
my_vault_crm_credentials Refresh



3. Click **Next**.
4. On tab **2 - Select Countries**, select each country to configure for Vault CRM.

The countries are listed by OpenData region:

- US
- International - Canada, Europe, Middle East, Africa
- Asia Pacific
- Latin America



By default, only active countries display. These are countries that are ready to be enabled in your Network instance.

View all countries

To see all OpenData countries, clear the **Show active countries only** setting.

Hover over an inactive country to display a tooltip that explains why the country cannot be enabled.



1 Select Vault CRM 2 Select Countries 3 Preview Configurations

Expand All Regions Collapse All Regions Show active countries only

OpenData Region "US" [Select All](#) | [Select None](#)

United States (US)

OpenData Region "International" [Select All](#) | [Select None](#)

Albania (AL) Estonia (EE) Latvia (LV) Qatar (QA)

Algeria (DZ) Ethiopia (ET) Lebanon (LB) Romania (RO)

Andorra (AD) Liechtenstein (LI) Russia (RU)

Angola (AO) Lithuania (LT) Saudi Arabia (SA)

This OpenData country is not active in your Network instance. Please reach out to your OpenData representative or create a support ticket to get the country activated.

5. Click **Next**.
6. On tab **3 - Preview Configurations**, review the configurations the Data Launch Accelerator will create in your Network instance.



✔ Select Vault CRM
✔ Select Countries
3 Preview Configurations

i When you confirm to continue, the following configuration changes will be applied to your Network Instance. You can adjust the configurations afterwards.

▼ Network Configurations

CONFIGURATION CATEGORY	IMPORT ACTION
▼ OpenData Subscription Country Groups	
eu_master_v	➕ ADD
us_master_v	➕ ADD
au_master_v	➕ ADD
▼ OpenData Subscriptions	
Veeva OpenData Subscription (United Kingdom)	✔ UPDATE
Veeva OpenData Subscription (France)	✔ UPDATE
Veeva OpenData Subscription (New Zealand)	✔ UPDATE
Veeva OpenData Subscription (United States)	✔ UPDATE
▼ Multi-Country Network Bridge	
my_vault_crm_bridge_v	➕ ADD
▼ Network Bridge	
my_vault_crm_bridge_GB_v	➕ ADD
my_vault_crm_bridge_NZ_v	➕ ADD
my_vault_crm_bridge_US_v	➕ ADD
my_vault_crm_bridge_FR_v	➕ ADD
▼ Target Subscriptions	
crm_export_my_vault_crm_v	➕ ADD
▼ Data Visibility Profiles	
NZ_data_v	➕ ADD
FR_data_v	➕ ADD
US_data_v	➕ ADD
GB_data_v	➕ ADD

Configurations

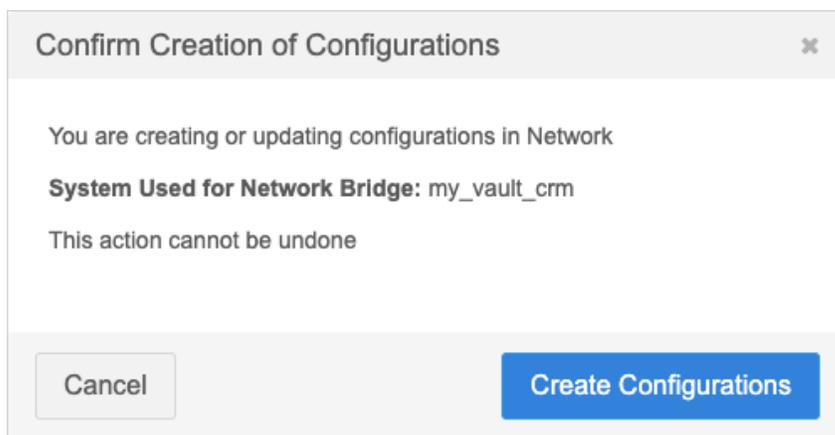
For initial implementations, the **Action** will be either an **Add** or an **Update**.

When you run the wizard to add countries or connect to a different Vault CRM org, some actions will be **Update** or **Skip** because the configurations were previously created. For details, see the [Using the wizard after the initial implementation](#) section below.



Configuration	Action	Description
OpenData Subscription Country Groups	Add	A country group will be created for each OpenData region for the selected countries.
OpenData Subscriptions	Update	The subscriptions for the selected countries will be enabled and updated with default configurations.
Multi-Country Network Bridge	Add	A multi-country bridge will be created to connect to your Vault CRM org. By default, a Network Bridge for Vault CRM is a multi-country bridge.
Network Bridge	Add	A country-specific child bridge is created for each selected country.
Target Subscriptions	Add	A target subscription will be created for the Network Bridge to push data to Vault CRM.
Data visibility Profiles (DVPs)	Add	A DVP will be created for each selected country.

7. Click **Create Configurations**.
8. The confirmation dialog displays the system to use for the Network Bridge.



To confirm and proceed with the changes, click **Create Configurations**.

Tip: It can take a few minutes to generate the configurations. You can navigate away from the page during the process.

9. When the configurations are complete, the page refreshes to display all the actions taken for each configuration category.

Additional steps to complete the process in Network and Vault CRM displays.



Data Launch Accelerator



Configurations Created Successfully

The configurations changes below have been applied to your Network instances. Please review the results.

Follow the steps below to complete the configurations in Network and Vault CRM

1. Assign the Network integration user to the newly added Data Visibility Profiles. [Click here for instructions.](#)
2. Configure the required Network Bridge mappings in Vault CRM. [Click here for instructions.](#)
3. Configure the Network Settings in Vault CRM. [Click here for instructions.](#)
4. Create user accounts and user permissions in Vault CRM. [Click here for instructions.](#)
5. Create page layouts in Vault CRM. [Click here for instructions.](#)

Network Configurations

CONFIGURATION CATEGORY	IMPORT ACTION
OpenData Subscription Country Groups	
eu_master__v	+ ADDED
us_master__v	+ ADDED
au_master__v	+ ADDED
OpenData Subscriptions	
Veeva OpenData Subscription (United Kingdom)	✓ UPDATED
Veeva OpenData Subscription (France)	✓ UPDATED
Veeva OpenData Subscription (New Zealand)	✓ UPDATED
Veeva OpenData Subscription (United States)	✓ UPDATED
Multi-Country Network Bridge	
my_vault_crm_bridge_v	+ ADDED
Network Bridge	
my_vault_crm_bridge_GB_v	+ ADDED
my_vault_crm_bridge_NZ_v	+ ADDED
my_vault_crm_bridge_US_v	+ ADDED
my_vault_crm_bridge_FR_v	+ ADDED
Target Subscriptions	
crm_export_my_vault_crm_v	+ ADDED
Data Visibility Profiles	
NZ_data_v	+ ADDED
FR_data_v	+ ADDED
US_data_v	+ ADDED
GB_data_v	+ ADDED



The configurations created by the wizard are now available in your Network instance.

Data visibility profile configurations

A DVP is created for each country selected in the Data Launch Accelerator.

NAME	COUNTRY	DESCRIPTION	DEFAULT	DATA READ-ONLY ACCESS
FR_data_v	France	DVP for FR data created by the Data Launch Accelerator	False	False
GB_data_v	United Kingdom	DVP for GB data created by the Data Launch Accelerator	False	False
NZ_data_v	New Zealand	DVP for NZ data created by the Data Launch Accelerator	False	False
US Data	United States	Page layouts for US Data fields	True	False
US_data_v	United States	DVP for US data created by the Data Launch Accelerator	False	False

Standard settings

When the DVP is created using the wizard, the following settings are defined. The settings can be changed after the DVP is created.

Setting	Value
Primary Information	
Profile Name	The naming convention is <country_code>_data_v . Example: FR_data_v (France).
Description	DVP for FR data created by the Data Launch Accelerator
Default (When Creating New User)	False
Permissions	
HCP Visibility	All
HCO Visibility	All
Data Read-only access	False
HCP Opt Out Visibility	False
Candidate Visibility	False
Can Download reports	True
Ad Hoc match	True
Ad Hoc Match Against OpenData	True
Hide Mail Only Addresses in Search API	False



Setting	Value
Profile Layout	
Health Care Professional Health Care Organization	Assigned to the default standard layout for that OpenData region. For example, France is assigned to the EUStandard layout.
Search	
Can search and query OpenData instance	True
Can download/sync records from OpenData instance	True
Can export from Search	True
Can Search Contract Organizations	False

Next step

Assign the DVPs to the Network Integration user for the Vault CRM Bridge.

OpenData country groups

A country group is created for the OpenData region related to the selected countries.

Country groups help you to manage the schedule for multiple country configurations.

Veeva OpenData Subscriptions

Cancel Save

All Countries
+ Create New Country Group

COUNTRY	SCHEDULE	LAST JOB TIME	LAST JOB STATUS	OPENDATA EXPORTS TO PROCESS	STATUS
au_master_v (New Zealand) Schedule: Every day at 08:00 GMT, Every day at 20:00 GMT					<input checked="" type="checkbox"/> Enabled
New Zealand	Scheduled			0	<input checked="" type="checkbox"/> Enabled
eu_master_v (France, United Kingdom) Schedule: Every day at 08:00 GMT, Every day at 20:00 GMT					<input checked="" type="checkbox"/> Enabled
France	Scheduled			0	<input checked="" type="checkbox"/> Enabled
United Kingdom	Scheduled			0	<input checked="" type="checkbox"/> Enabled
us_master_v (United States) Schedule: Every day at 08:00 GMT, Every day at 20:00 GMT					<input checked="" type="checkbox"/> Enabled
United States	Scheduled			0	<input checked="" type="checkbox"/> Enabled



Standard settings

When the country group is created, the following settings are defined. These can be changed.

Setting	Value
Name	The naming convention is <OpenData_region_instance>__v. Example: The country group created for EMEA countries is eu_master__v.
Countries	All countries selected in the wizard for that region are added to the group.
Schedule	The subscription is scheduled to run daily at the following times: <ul style="list-style-type: none">• 08:00 (GMT)• 20:00 (GMT) The schedule applies to all countries in the group. Tip: Open a country subscription to view the export times for that OpenData region and adjust the country group schedule to run soon after.

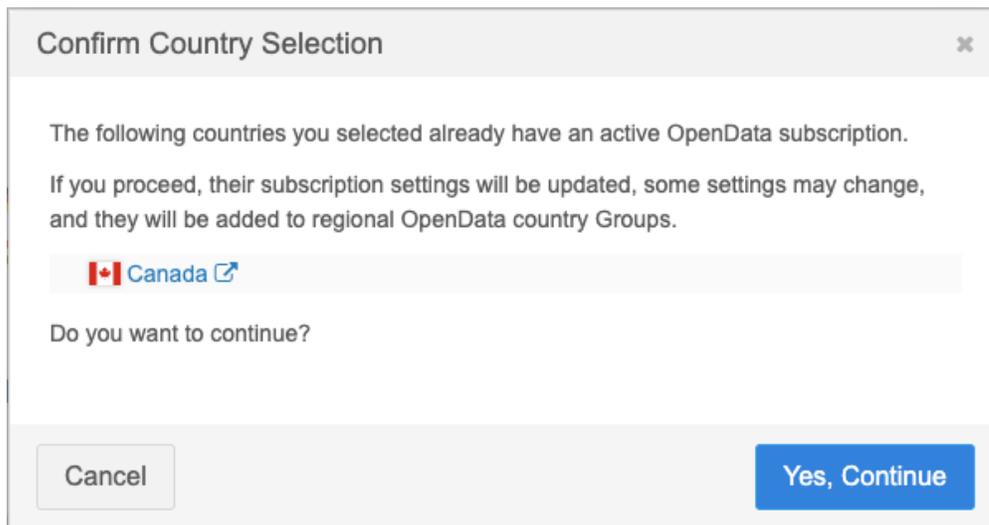
OpenData country subscriptions

For each country selected in the wizard, the following actions occur:

- **Enable** - Countries that are active, but not yet enabled, will be enabled.
- **Update** - All selected countries are configured with some standard settings.

If an enabled country is selected, some settings in the current configuration might be changed.

Confirm that the standard settings (see below) can be changed or click **Cancel** to go back and deselect the country before proceeding.





Standard settings

These settings are applied to the OpenData country subscriptions. They can be customized (overridden) after the wizard completes.

Setting	Value
Job Schedule & Triggers	
Job Schedule	None. The schedule is defined in the country group.
Job Triggers	When the country subscription job completes successfully, it will start the Network Bridge job for that country.
Parent HCO	
Level of parents to download	5
Download repointed Parent HCOs	True
Additional OpenData Parent HCO records	
Download Parent HCOs that are related to OpenData HCPs in my instance	True
Download Parent HCOs that are related to OpenData HCOs in my instance	True
Field Level Subscriptions	
Emails	True if the subscription setting is active in your Network instance. False if the subscription setting is not active.
All other subscriptions (HIN, Geo Subdivision, CIP, and so on)	False
Handling of OpenData Opt-Outs	
Convert OpenData opt-outs into customer-managed records	False



Target subscription

The wizard creates one target subscription that will be used by the Network Bridge.

Standard settings

When the target subscription is created, the following settings are defined. These can be changed after the wizard completes.

Setting	Value
Details	
Name	The naming convention is crm_export_<Vault_CRM_system_name>_v . Example: If your Vault CRM system name is <i>my_vault_crm</i> , the target subscription name is crm_export_my_vault_crm_v .
Type	Data
General Export Options	
Full Data Extract	Delta
Record Type	Non-Candidate
Record State	All
Export only updated sub-objects	False
Reference data	False
File Format	
All settings	Uses default values
Export Locations	
Network FTP Path	Use default value
File & Field Selection	
Export Options	Select Which Objects and Fields to Export
Veeva standard objects (HCP, HCO, Address, License, Parent HCO, Custom Key)	Export All Fields
Export options	
Health Care Organization	All records
Health Care Professional	All records
Custom Key	Select Records A filter is defined to export records only for the Vault CRM source system are exported. Filter Condition: Source System IN <Vault_CRM_system_name>



Network Bridges

The Data Launch Accelerator creates the following Network Bridges:

- One Vault CRM Bridge (multi-country) for the Vault CRM org.
- A country-specific child bridge for each selected country.

Network Bridge								
Search subscriptions <input type="text"/>			<input type="checkbox"/> Show Disabled Subscriptions (0)		Validate Vault CRM Bridge		Add Bridge +	
NAME	TYPE	DATA SOURCE	PARENT	COUNTRY	SCHEDULE	LAST JOB TIME	LAST JOB STATUS	STATUS
my_vault_crm_bridge_FR_v	Vault CRM Child	my_vault_crm	my_vault_crm_bridge_v	France (FR)	Manual			Enabled
my_vault_crm_bridge_GB_v	Vault CRM Child	my_vault_crm	my_vault_crm_bridge_v	United Kingdom (GB)	Manual			Enabled
my_vault_crm_bridge_NZ_v	Vault CRM Child	my_vault_crm	my_vault_crm_bridge_v	New Zealand (NZ)	Manual			Enabled
my_vault_crm_bridge_US_v	Vault CRM Child	my_vault_crm	my_vault_crm_bridge_v	United States (US)	Manual			Enabled
my_vault_crm_bridge_v	Vault CRM	my_vault_crm	-	Multiple	Manual			Enabled

Standard settings

Setting	Value
Details	
Name	The naming convention is <code><Vault_CRM_system_name>_bridge_v.</code> Example: If the system name is <code>my_vault_crm</code> , the multi-country bridge name is <code>my_vault_crm_bridge_v.</code>
Type	Vault CRM Data Subscription
Countries	
Country bridges	All country-specific child bridges created for the selected countries are connected.
Network Data	
System	The Vault CRM source system you defined in the Data Launch Accelerator.
Target Subscription	The target subscription created by the Data Launch Accelerator.
Connection Settings	
External credential	The Network Integration User you defined in the Data Launch Accelerator.
Advanced Settings	
Enhanced Inactivate Record Sync	True
Job Schedule & Triggers	
Job Schedule	None. (Bridges are triggered to run by the OpenData country subscriptions.)
Job Triggers	None



Using the wizard after the initial implementation

The wizard can be used to add countries or to create integration to a different Vault CRM org.

Adding countries to the existing Network Bridge

To add countries, complete the following on the wizard tabs:

1. **1- Select Vault CRM** - Choose the source system and credentials for the existing Vault CRM integration.
2. **2- Select Countries** - Choose the countries to add.
3. **3 - Preview Configurations**- Review the changes that will be made to your Network instance.

One of the following actions will be taken for each configuration.

Configuration	Action	Description
OpenData Subscription Country Groups	Add	A country group will be created if any selected countries are in a region that doesn't have an existing country group.
	Update	A country has been added to the existing country group.
	Skip	If the country was already enabled, no changes will be made because the country already belongs to the country group.
OpenData Subscriptions	Update	The subscriptions for the selected countries will be enabled and configured. If the country was already enabled, the configuration is updated with the standard settings.
Multi-Country Network Bridge	Update	A country-specific bridge has been added to the multi-country bridge configuration.
	Skip	If the country was already enabled, no changes will be made because the country-specific bridge was already added to the multi-country bridge by a previous run of the Data Launch Accelerator.
Network Bridge	Add	A country-specific bridge is created for each selected country.
	Skip	If the country was already enabled, no changes will be made because the country-specific bridge was already created by a previous run of the Data Launch Accelerator.
Target Subscription	Skip	No changes will be made to the target subscription because it was created by a previous run of the Data Launch Accelerator.
Data visibility Profiles (DVPs)	Add	A DVP will be created for each selected country.
	Skip	If the country has been enabled by the wizard previously, no changes will be made to the existing DVP.



Adding a new Vault CRM integration

Your Network instance can connect to multiple Vault CRM orgs.

Use the Data Launch Accelerate to generate the configurations for each Vault CRM org.

Complete the following on the wizard tabs:

1. **1- Select Vault CRM** - Choose the system and credentials for a different Vault CRM org.
2. **2- Select Countries** - Choose the countries to add for the Vault CRM integration.
3. **3 - Preview Configurations-** Review the changes that will be made to your Network instance.

One of the following actions will be taken for each configuration for subsequent Vault CRM integrations.

Configuration	Action	Description
OpenData Subscription Country Groups	Add	A country group will be created if any selected countries are in a region that doesn't have an existing country group in your Network instance.
	Update	A country has been added to the existing country group.
	Skip	No changes will be made because the country already belongs to the country group.
OpenData Subscriptions	Update	The subscriptions for the selected countries will be enabled and configured.
Multi-Country Network Bridge	Add	A multi-country bridge will be created to connect to your Vault CRM org.
Network Bridge	Add	A country-specific bridge is created for each selected country.
Target Subscriptions	Add	A target subscription will be created for the Network Bridge to push data to Vault CRM.
Data visibility Profiles (DVPs)	Add	A DVP will be created if the country has not been enabled by the wizard for any Network Bridge.
	Skip	If the country has been enabled by the wizard previously, no changes will be made to the existing DVP.



VAULT CRM BRIDGE RECORD LIMIT

Account records are upserted in batches when the Vault CRM Bridge runs. To optimize jobs, the number of account records upserted in each job has been increased.

	Previous Record Limit	New Record Limit
Default Record Limit	300,000	400,000
US Record Limit	150,000	200,000

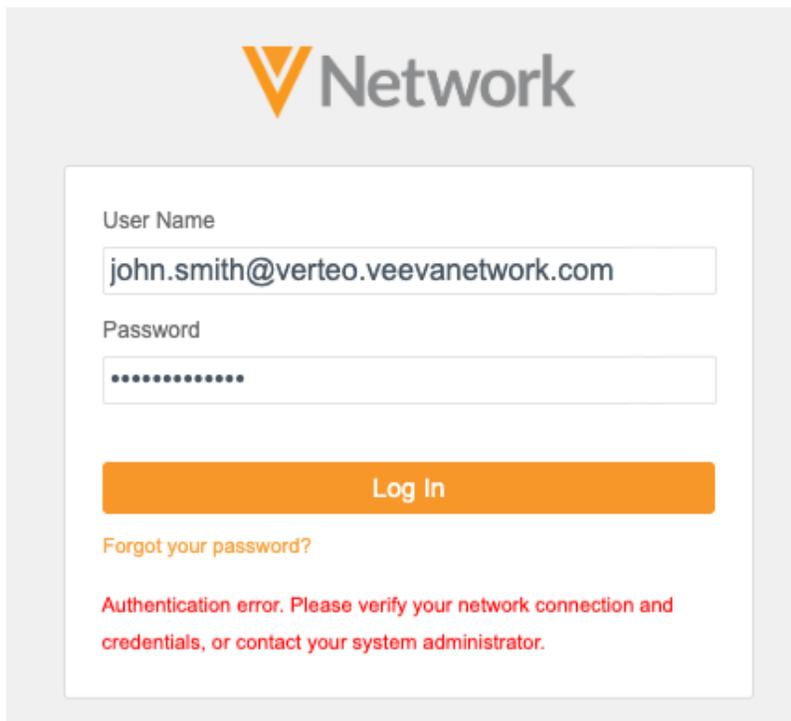
This enhancement is enabled by default in your Network instance.

Security

IP ACCESS CONTROL

To help block unauthorized access, Administrators can create rules that define the IP ranges that can access Network based on user security policies.

Users that log in outside of the defined IP range receive an error. After five unsuccessful login attempts, the user is locked out of Network.



This feature is available by default. Administrators must configure the rules.

Note: This is an optional feature. If IP Access Control rules are not created, there is no impact for users logging into your Network instance.



Supported users

IP Access Control rules are assigned to a security policy. Users assigned to the security policy must log into Network within the IP range.

IP Access Control does not apply to users that authenticate to Network using single sign-on (SSO).

Supported authentication methods

IP Access Control rules apply when users log into Network in the following ways:

- UI authentication (Network log in page)
- API authentication
- FTP access authentication

Prerequisites

- **Create a security policy** - IP access control rules are assigned to security policies. Create a policy to define the IP address ranges that are allowed to access your Network instance (**Settings > Security**).
- **Assign the security policy to users** - Assign the policy to users (**Users & Permissions > Users**).

Create an IP access control rule

Create a rules that allow or restricts access for specific IP address ranges.

Example rule

The screenshot shows the configuration page for an IP Restrict rule. The breadcrumb is "IP Access Control > IPRestrict". The title of the form is "IPRestrict". There are "Cancel" and "Save" buttons in the top right corner. The form contains the following fields:

Name *	IPRestrict
Start IP Address *	137.83.211.0
End IP Address *	137.83.211.255
Security Policies *	AllowedAccess X



1. In the Admin console, click **Settings > IP Access Control**.
2. Click **Add Rule**.

The New Rule page displays.

3. **Name** and **Description** - Type a meaning name and details about the rule.
4. **Start IP Address** - Type the start of the allowed IP address range.

The IP addresses must be IPv4 address standard, for example: 137.43.211.1114.

5. **End IP Address** - Type the end IP address in the range.
6. **Security Policies** - Select the security policies to apply to the rule.

Note: The rule is validated to ensure that the IPs are valid and that you are not creating a rule that locks you out of Network.

7. **Save** your changes.

User page updates

Administrators can quickly identify impacted users from the Users page (**Users & Permissions**).

An icon displays beside the name of any user where IP access control rule is applied to their assigned security policy.

NAME	USERNAME	USER TYPE	STATUS	LAST LOGIN	SECURITY POLICY	PROFILE
Adam, Sean	sean.adam@verteo.veevanetwork.com	System Admin	Active	2023-01-24 15:22:43 GMT	Classic	US Data
 Adamson, Ty	ty.adamson@verteo.veevanetwork.com	System Admin	Active	2022-04-28 21:33:23 IST	AllowedAccess	US Data
 Curry, Rick	rick.curry@verteo.veevanetwork.com	Integration User	Active	2019-06-17 10:07:08 IST	AllowedAccess	US Data
Ferguson, Ana	ana.ferguson@verteo.veevanetwork.com	Data Steward	Active	2021-11-10 00:47:11 GMT	Classic	US Data
Haines, Alanna	alanna.haines@verteo.veevanetwork.com	Data Steward	Active	2025-05-08 02:50:28 IST	Classic	US Data
 Lopez, Ronaldo	ronaldo.lopez@verteo.veevanetwork.com	System Admin	Active	2022-12-14 16:09:27 GMT	AllowedAccess	US Data



Logs

Administrators can monitor the Network logs to take appropriate actions.

- **System Audit log**- Track changes to IP Access Control range settings.
- **Login Audit Log** - Review authentication failures due to IP access control.

Login Audit History

Date range

To

User Name

User Type

2025-05-06

2025-05-07

Select a user name

Select a user type

[Get History](#)

[Reset](#)

[Choose time period...](#)

TIMESTAMP	USER NAME	USER TYPE	SOURCE IP	TYPE	STATUS
2025-05-07 16:35...	asha.singh@verteo.veevanetwork...	Data Steward	137.83.211.112	User Login	Success
2025-05-07 16:29...	john.smith@verteo.veevanetwork...	Data Manager	137.83.211.112	IP Address out of acceptable range.	IP Address out of acceptable range.